WE DO THANKS TO SORENSON VRS'S SERVICE FOR AN INTREPRTER AS WE DO UNDERSTAND THAT WE HAVE BE PATIENCE TO WAIT A LITTLE LONGER FOR ANSWER ME BACK..HOPEFULLY IN THE FUTURE WE WILL HAVING MORE INTREPRTER SOONER...WE ALSO THANKSFUL FOR MISSING CALLS WHICH ITS GREAT ONE...HOPEFULLY WE MIGHT GET A ZOOM PICTURE FOR BETTER VIEW & CLOSE UP...